

The Nature Bus ~ TERMS AND CONDITONS

- The Nature Bus and driver are not rented out “for hire.” We offer Nature Experiences. Riding on the bus is complementary and free with the registration of a Nature Experience. You are always welcome to drive your own vehicle and meet the Nature Experience at its location. The Nature Bus staff will guide your Nature Experience. You are purchasing a Nature Experience (with a specific programming itinerary), and transportation is simply included with the program.
- Except for our “Saturday Escapes” impromptu tours, all other Nature Experiences are pre-planned, usually weeks in advance, to assure we have every detail prepared for your special experience. We help you plan a **custom/private group Nature Experience**; we work to create an itinerary that you approve, we mutually select the date, and you fill the bus with your participants (minimum 10, maximum 16 adults or up to 24 students with 2 teachers).
- There are NO REFUNDS once you register for a Nature Experience. Like a non-changeable airline ticket, once paid the ticket is not refundable, nor transferable to another individual. Each individual must print their TICKET and show it at the gate to be permitted to board the bus.
- We go rain or shine, so please dress for the weather! Please check the weather and in the case of rain, dress in head-to-toe rain slickers and prepare to have fun in the rain! In heavy rain, we simply take cover and wait it out. In light rain, we offer umbrellas. NO REFUNDS are issued due to weather. Tickets are not refundable unless we must cancel a trip due to severe weather conditions.
- In the event of **SEVERE WEATHER**, we will contact you prior to the departure time. We *may* offer an alternative schedule of indoor activities/tours/site visits for that day which you may accept or decline. If you choose to decline you will be given the option to receive a refund, or transfer your ticket(s) to a later date. If The Nature Bus cancels a trip for any reason, a full refund will be issued at no penalty. The *only* exception to the no-refund policy is when *we* cancel a trip due to conditions out of our control, icy roads, or if we do not meet the minimum seat sales to make the trip feasible.
- Print and bring your completed, signed waiver with you to board the bus. Each person is required to READ and PRINT the waiver/assumption of risk form, which outlines the participants’ obligations/responsibilities, refund/cancellation policy, assumption of risk, explicit permission statements, and releases The Nature Bus from liability.
- Sometimes we use 3rd party independent contractors and companies (ie: kayaking, horseback riding, white water rafting, etc). These 3rd party entities will have additional waiver forms that you may be required to sign in order to participate.
- There is absolutely NO eating, chewing gum, or drinking permitted ON the bus. We will make stops for restroom and snack breaks. There are coolers on the bus. All food and drink will be stowed away in coolers before you board the bus. Label your items for easy identification.
- Seatbelts are required to be worn at all times when the bus is in motion. The cross the shoulder belts are for children. The lap belts are for adults. If you email us (in advance), we would be happy to provide a child restraint seat for children whom are required by law to be in this type of seat by their weight. Email info@TheNatureBus.com to request this seat.